

GTLTM INTERNATIONAL ADVANCE PAY[®]

Effective July 1, 2007, Inmate International Collect Calling will no longer be available **due to restrictions and service availability**. GTL announces the availability of Inmate International AdvancePay. This program allows friends and relatives of inmates to establish an AdvancePay account via Western Union from over 150 countries and territories.

How does it work?

Customers must locate their nearest Western Union Agent location and either complete a blue form with their personal information or provide the **required** information to the Western Union agent. Customers must provide the following information:

Pay To Company Name:	GLOBAL TEL LINK INTL
Company Code:	VGTL AL
Amount to be Paid:	The amount the customer wishes to be applied to their phone account
Account Number:	Customer's full telephone number including country and city code

****For customers in Canada, Puerto Rico, USVI or located within the North America Dialing Plan use:*

Pay To Company Name - GLOBAL TEL LINK INTL

Code CityCode - VAPAY

State - AL

Amount to be Paid - The amount the customer wishes to be applied to their phone account

*Account Number - customer 10 digit phone number****

An inmate will only be able to use these funds to dial a specific number the customer has selected as their account number. Once the money transfer is complete - the inmate will be able to place a call to that designated number in approximately 24 hours.

Note - payments **cannot** be made via Western Union website.

How do customers find the nearest Western Union Agent Location?

Customers can visit www.payment-solutions.com and click on the "Quick Pay" option in the middle of the screen and follow instructions. Or, they can call their location information service and ask for the Western Union Agent location in their city.

****For customers in Canada, Puerto Rico, USVI or located within the North American Dialing Plan, visit www.westernunion.com and click on the "Find Agent Location" at the top of the screen and follow instructions or call 1-800-325-6000 and press 2.****

Are there fees involved for this transaction?

Yes. Western Union charges between \$10 and \$15 USD per transaction depending on the country the transaction originates from.

What if the sender sets up an account with the wrong phone number?

The most effect way to reach GTL Customer Service is by contacting GTL via email at AdvancePayInternational@gtl.net. GTL can also provide upon request via email this FAQ document, rate table, and a list of countries where customers can contact GTL Customer Service via telephone (along with dialing instructions).

Customer service via phone is available from Mexico at 001-888-216-7423. For other countries-the dialing protocol and customer service number may vary. For a complete list of countries to reach GTL customer service, including dialing protocols, please visit our website at www.gtl.net/AdvancePayInternational or email GTL customer service. Customer service is provided in English and Espanol only. Customer service is available from 7 AM to Midnight EST (Eastern Standard Time).

What are the rates for these types of calls?

Please see the rate table sheet (on back). All rates are in USD.

Can the inmates make calls to other parties with this setup?

No. Inmates can only call the phone number that has been setup by the party that has deposited the money to establish the prepaid account.

Can anyone set up an account?

Generally, yes. But the correctional facility still reserves the right to block/restrict specific numbers and there may be limitations on call lengths. Also, calls may be subject to monitoring and recording.

Can I get a refund on an unused balance?

Refund requests can be processed via customer service. Refunds will be sent via Western Union Quick Cash to participating Western Union agent locations and is subject to currency fluctuations. Any refunds not picked up from the Western Union Agent within 30 days will be forfeited to GTL. Refunds requests are also subject to Western Union transaction fees. For customer account balances that are less than the Western Union transactions fees, refund requests will not be processed.

Can my account expire?

Any accounts that have no transactions within 180 consecutive days are subject to closing and forfeiture of any unused balance. No refund requests will be processed after the 180 day period.



GTL INTERNATIONAL CALL PRICING TABLE

Country	GTL Price/Min.
Afghanistan	\$1.50
Albania	\$1.00
Algeria	\$1.50
American Samoa	\$1.00
Andorra	\$1.00
Angola	\$1.50
Anguilla	\$1.50
Antarctica (Casey)	\$2.00
Antarctica (Scott)	\$2.00
Antigua (Including Barbuda)	\$1.00
Argentina	\$1.00
Armenia	\$1.00
Aruba	\$1.00
Ascension Island	\$2.00
Australia	\$1.00
Austria	\$1.00
Azerbaijan	\$1.50
Bahamas	\$1.50
Bahrain	\$1.50
Bangladesh, P.R.of	\$1.50
Barbados	\$1.50
Belarus	\$1.50
Belgium	\$1.00
Belize	\$1.50
Benin, P.R.of	\$1.50
Bermuda	\$1.50
Bhutan	\$1.50
Bolivia	\$1.00
Bosnia-Herzegovina, R.of	\$1.50
Botswana	\$1.50
Brazil	\$0.75
British Virgin Islands	\$1.50
(Including Anegada, Camanoe Island, Guana Island, Jost Van Dyke, Little Thatch, Marina Cay, Mosquito Island, North Sound, Peter Island, Tortola and Virgin Gorda)	
Brunei	\$1.50
Bulgaria	\$1.50
Burkina Faso	\$1.50
Burma (Myanmar)	\$1.00
Burundi	\$1.00
Cambodia	\$1.50
Cameroon	\$1.50
Canada	\$0.75
Cape Verde Islands	\$1.50
Cayman Islands	\$1.50
Central African Republic	\$1.50
Chad, R.of	\$1.50
Chile	\$1.00
China, P.R.of	\$1.00
Christmas & Cocos Islands	\$1.50
Colombia	\$0.75
Comoros, Federal and Islamic Republic of	\$1.50
Congo, R.of	\$1.00
Cook Islands	\$1.50
Costa Rica	\$0.75
Croatia, R.of	\$1.00
Cuba	\$2.00
Cyprus	\$1.00
Czech Republic	\$1.50
Denmark	\$0.75
Diego Garcia	\$2.00
Djibouti, R.of	\$2.00
Dominica	\$1.50
Dominican Republic	\$1.00
East Timor	\$2.00
Ecuador	\$1.50
Egypt, Arab Republic of	\$1.50
El Salvador	\$1.00
Equatorial Guinea, R.of	\$1.50
Eritrea	\$1.50
Estonia	\$1.50
Ethiopia	\$1.50
Faeroe Islands	\$1.50
Falkland Islands	\$2.00
Federated States of Micronesia	\$2.00
Fiji Islands	\$2.00
Finland	\$0.75
France	\$0.75
French Antilles	\$1.00
(Martinique, St. Barthelemy and St. Martin)	
French Guiana	\$1.00
French Polynesia	\$1.50
(Including the Islands of Moorea and Tahiti)	
Gabon Republic	\$1.50
Gambia	\$1.50

Country	GTL Price/Min.
Georgia	\$1.50
Germany	\$0.75
Ghana	\$1.00
Gibraltar	\$1.50
Greece	\$1.00
Greenland	\$1.50
Grenada (Including Carriacou)	\$1.50
Guadeloupe	\$1.50
Guantanamo (U.S. Naval Base)	\$2.00
Guatemala	\$1.50
Guinea-Bissau	\$2.00
Guinea,	\$1.50
People's Revolutionary Republic	
Guyana	\$1.50
Haiti	\$1.50
Honduras	\$1.50
Hong Kong	\$0.75
Hungary	\$1.00
Iceland	\$1.00
India	\$1.00
Indonesia	\$1.50
Iran	\$1.50
Iraq	\$1.50
Ireland	\$0.75
Israel	\$1.00
Italy	\$0.75
Ivory Coast, Republic of	\$1.50
Jamaica	\$1.50
Japan (Including Okinawa)	\$0.75
Jordan	\$1.00
Kazakhstan	\$1.50
Kenya, Republic of	\$1.50
Kiribati	\$2.00
Korea, North	\$2.00
Korea, South	\$0.75
Kuwait	\$1.50
Kyrgyzstan	\$1.50
Laos	\$1.50
Latvia	\$1.50
Lebanon	\$1.50
Lesotho	\$1.50
Liberia	\$1.50
Libyan Arab People's	\$2.00
Socialist Jamahiriya	
Liechtenstein	\$1.00
Lithuania	\$1.50
Luxembourg	\$1.00
Macao	\$1.00
Macedonia,	\$1.50
Former Yugoslav Republic of	
Madagascar,	\$2.00
Democratic Republic of	
Malawi	\$1.50
Malaysia	\$1.00
Maldives, Republic of	\$1.50
Mali, Republic of	\$1.50
Malta, Republic of	\$1.50
Marshall Islands	\$1.50
Mauritania,	\$2.00
Islamic Republic of	
Mauritius	\$2.00
Mayotte Island	\$2.00
Mexico Bands 1-3	\$0.75
Mexico Bands 4-8	\$0.75
Moldova	\$1.50
Monaco	\$1.00
Mongolian People's Republic	\$1.50
Montserrat	\$1.50
Morocco, Kingdom of	\$1.50
Mozambique	\$1.50
Namibia	\$1.50
Nauru	\$3.00
Nepal	\$1.50
Netherlands	\$0.75
Netherlands Antilles	\$1.00
(Bonaire, Curacao, Saba, St. Eustatius and St. Maarten)	
Nevis	\$1.50
New Caledonia	\$2.00
New Zealand	\$0.75
(Including Chatham Island)	
Nicaragua	\$1.00
Niger, Republic of	\$1.50
Nigeria, Federal Republic of	\$1.50
Niue	\$3.00
Norfolk Island	\$3.00
Norway (Including Svalbard)	\$0.75

Country	GTL Price/Min.
Oman	\$1.50
Pakistan	\$1.50
Palau, Republic of	\$2.00
Panama, Republic of	\$0.75
Papua New Guinea	\$2.00
(Admiralty Islands, Bougainville, New Britain and New Ireland)	
Paraguay	\$1.00
Peru	\$1.00
Philippines	\$1.00
Poland, People's Republic of	\$1.00
Portugal (Including Azores and Madeira Islands)	\$0.75
Qatar	\$1.50
Reunion Island	\$2.00
Romania, Socialist Republic of	\$1.50
Russia	\$1.00
Rwanda	\$1.50
San Marino	\$1.00
Sao Tome	\$3.00
Saudi Arabia	\$1.50
Senegal Republic	\$2.00
Seychelles Islands	\$2.00
Sierra Leone	\$2.00
Singapore, Republic of	\$0.75
Slovakia	\$1.00
Slovenia, Republic of	\$1.00
Solomon Islands	\$3.00
Somali Republic	\$1.50
South Africa, Republic of	\$1.00
Spain (Including Balearic Islands, Canary Islands, Ceuta and Melilla)	\$0.75
Sri Lanka, Democratic Socialist Republic of	
St. Helena	\$3.00
St. Kitts	\$1.50
St. Lucia	\$1.50
St. Pierre & Miquelon	\$1.50
St. Vincent and The Grenadines	\$1.50
Sudan	\$1.50
Suriname, Republic of	\$1.50
Swaziland	\$1.50
Sweden	\$0.75
Switzerland	\$0.75
Syrian Arab Republic	\$1.50
Taiwan	\$0.75
Tajikistan	\$1.50
Tanzania	\$2.00
Thailand	\$1.00
Togo, Republic of	\$2.00
Tonga Islands	\$2.00
Trinidad & Tobago,	\$2.00
Democratic Republic of	
Tunisia	\$2.00
Turkey	\$1.00
Turkmenistan	\$1.50
Turks & Caicos Islands	\$1.50
Tuvalu	\$2.00
Uganda	\$1.50
Ukraine	\$1.50
United Arab Emirates	\$1.50
(Abu Dhabi, Ajman, Dubai, Fujairah, Ras al Khaimah, Sharjah and Umm al Qaiwain)	
United Kingdom (Including the Channel Islands, England, Isle of Man, Northern Ireland, Scotland and Wales)	\$0.75
Uruguay	\$1.00
Uzbekistan	\$1.50
Vanuatu, Republic of	\$3.00
Vatican City	\$0.75
Venezuela	\$0.75
Vietnam, Socialist Republic of	\$1.50
Wallis & Fortuna Islands	\$3.00
Western Samoa	\$2.00
Yemen, Republic of	\$1.50
(Including Aden & Almahrah)	
Yugoslavia, Federal Republic of	\$1.50
Zaire, Republic of	\$1.50
Zambia	\$1.50
Zimbabwe	\$1.50
Global Satellite Service	\$13.00
(Includes 8816, 8817 and 88216)	

Applicable taxes and fees may apply.

